



Work Smarter And Faster

Build your own custom Identity
Management workflows in minutes

<https://sath.com/idhub>

85%

Of cyber attacks involve human interaction & compromise.

22%

Of attacks come from internal users.

As you probably already know

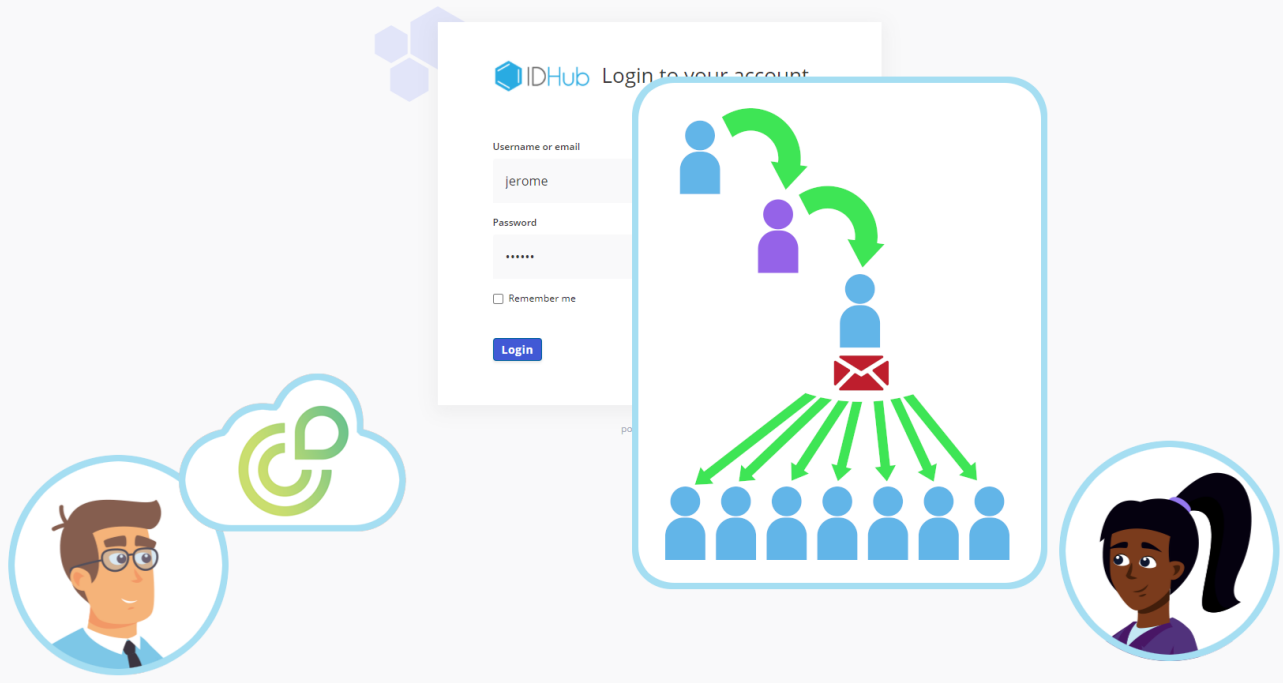
85% of cyber-attacks involve human interaction, and 22% of attacks come from insider threats.



Identity Management Is Critical

to cyber security, but it needs to be functional, easy to use, and adaptable to your security requirements.

Today, we'll show you how to quickly customize business workflows, and how easy it is to certify or revoke user access inside IDHub.



Noah's Social Media Tool Request

Noah has asked for a new application called Radaar.

The Marketing Director, Sarah, will act as the Business Owner.

She wants new user requests approved by their Manager, and then by her.

However, if she is the Manager, she doesn't want a second approval.

Additionally, she wants everyone in the Marketing Department, notified by email, when a new user is added.

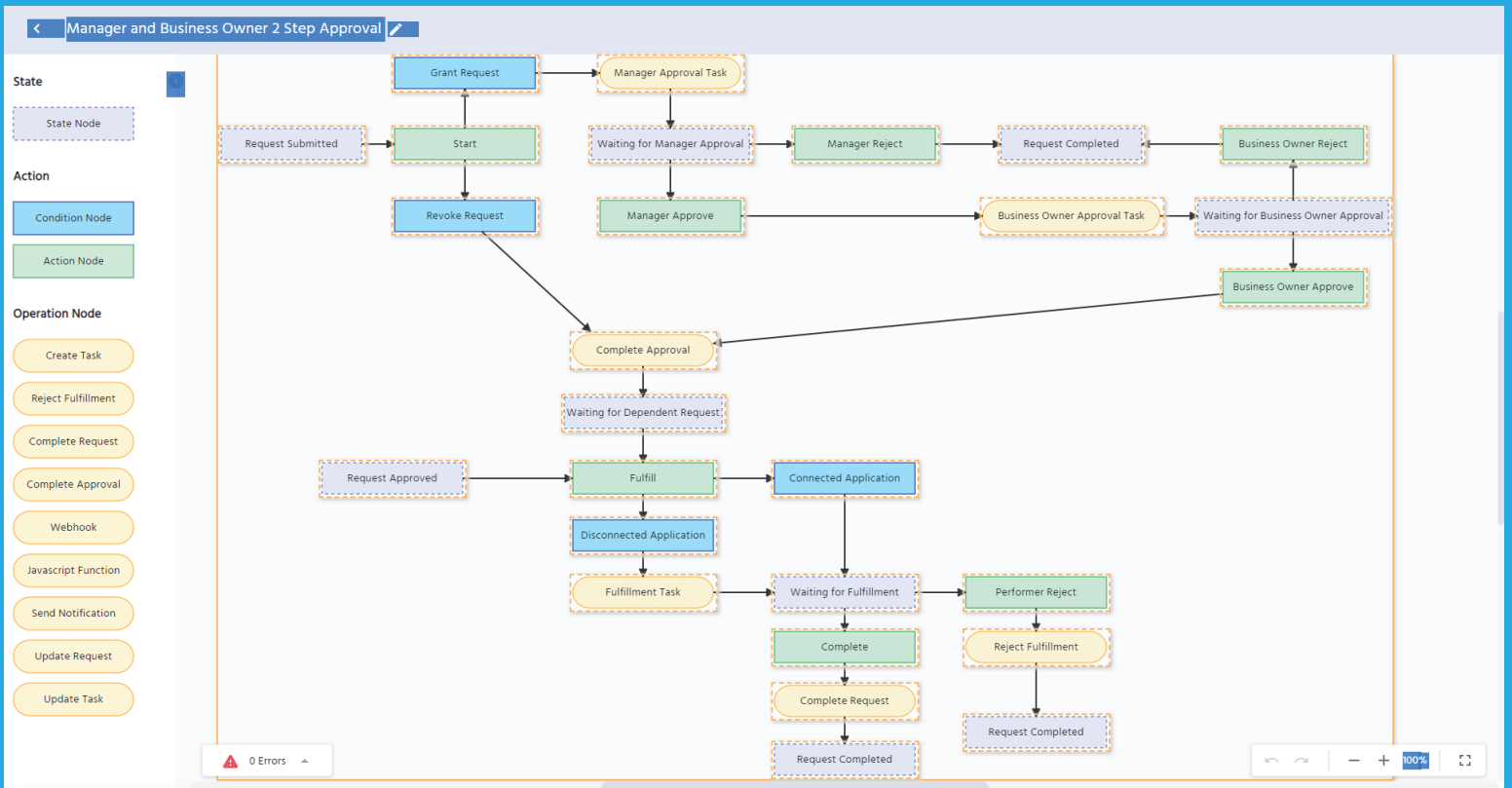
The screenshot displays the 'Create Custom Form' interface. At the top, there are two tabs: '1. Basic Details' (active) and '2. Form Creation'. Below the tabs, there is a header area with 'Enter Group Name' and 'Other Details'. The main area shows a 'Dropdown' form configuration. The label is 'What social media channels do you need access to?'. The name is 'What social media channels do you need access to?'. There are two options: 'Option 1' with the value 'LinkedIn' and 'Option 2' with the value 'Twitter'. There is also an 'Option 3' with the value 'Both'. The form is configured as a 'Single Select' type. There are checkboxes for 'Required', 'Hint Text', and 'Response Validation'. On the right side, there is an 'Add Inputs' panel with options: 'Create Group', 'Text Field', 'Text Area', 'Date Field', 'Dropdown', 'Static Text', 'Select User/Role', 'Button', and 'Add From Existing'. At the bottom, there is a 'Form Validation' section and 'Previous' and 'Submit' buttons.

Creating The Custom Form

We need to create a form that identifies which channels the requester needs access to; LinkedIn, Twitter, or both.

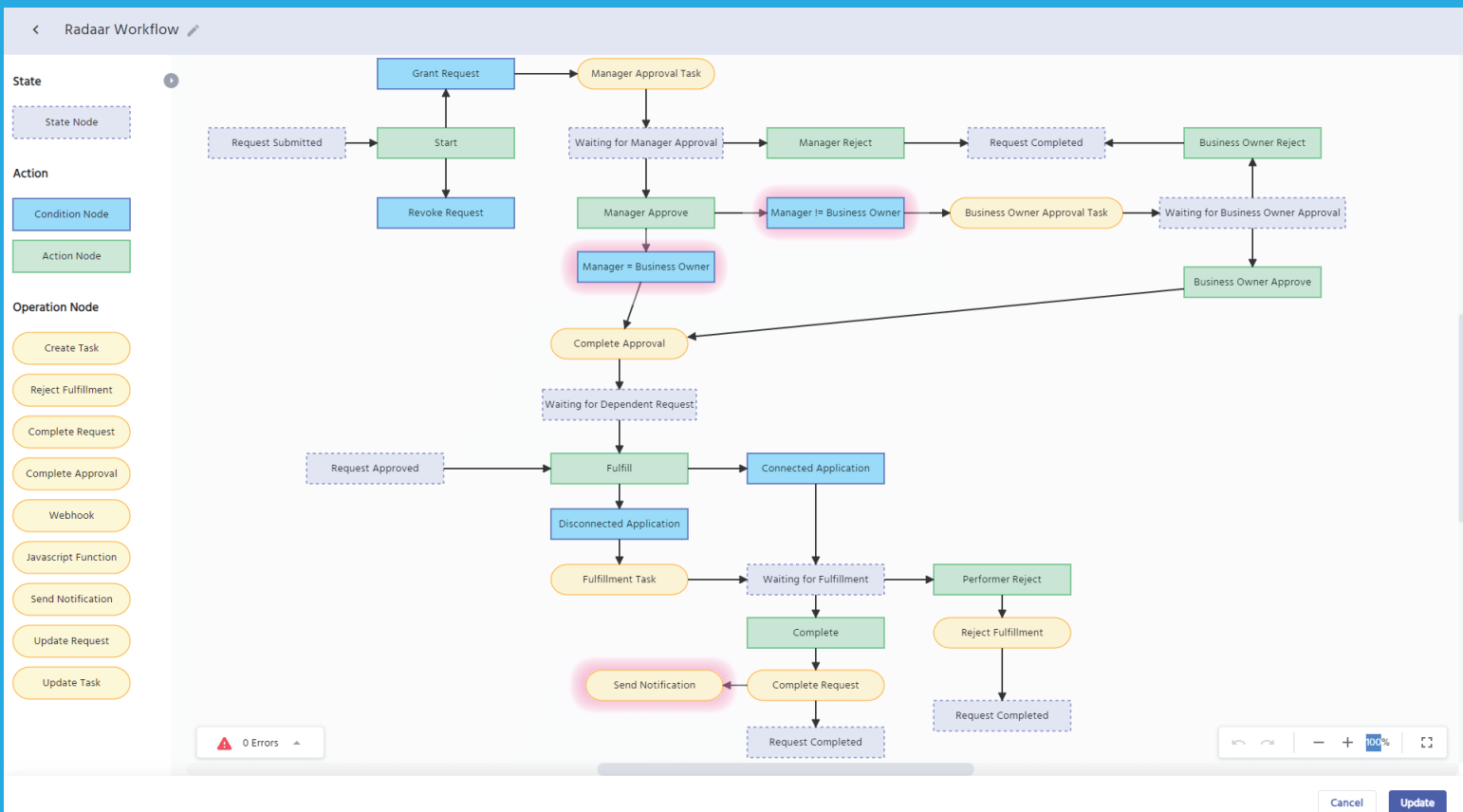
We will create a group of questions. We'll collect the requester's name, and email, and make these fields required.

We'll add another group called "Other Details". We'll add a dropdown asking what social media channels the user needs access to.



The Custom Radaar Workflow

First, we'll copy a standard two-step approval workflow, and paste it into a blank canvas for our new workflow.



Who Is The Business Owner?

We'll add two potential conditions immediately after the Manager's approval.


The first condition will run, if the Manager is the Business Owner. The next condition will run, if the Manager is not the Business Owner.

We need to ensure all Marketing Department members are notified by email. We'll use the "Send Notification" Operation Node, and choose the email template to send.

Then, we will tell the system to send the email to all the users with the Role "Marketing Team".

< Add Application 1. Application details 2. Attributes 3. Entitlements

Basic Details

 Upload application logo
Maximum file size 2mb, PNG or JPEG format

Application Name*
Radaar

Description*
This application is used to manage social media accounts.

Search Keywords

Application URL
Radaar.com

Add To Role

Add To Collection

Application Owner

Business Owner*
Sarah Michael

IT Owner*
Frank M.Jack

IDM*
IDHub

Integration Details

Integration Level*
Disconnected

Create users on Reconciliation

Approval Workflow

Approval Workflow*
Radaar Workflow

Fulfiller*
Manual Fulfiller Group

Certifiable

Attach a Request Form

Select Custom Form
Radaar Form

Risk Level*
 1 - low 2 - medium 3 - high

Requestable

Save as draft Next

Let's Onboard Radaar.

We've created our custom form and workflow.

We'll start by naming Radaar, and choosing a logo.

We'll add a description, URL, and assign the Business Owner and IT Owner.

We'll select disconnected application, choose the custom Radaar workflow, and assign a Role to provision access.

We'll select the custom Radaar form.

We want this application to be requestable to all active users.

Add Attribute

Application Field Name*
Email

IDF Field Name*
Email

Data Type*
String

Boolean
Date
Number
String
User

Primary key Unique field Multi-value

Cancel Save

Attributes

Clear All

Application	Sync Direction	IDF
First Name	↔	firstName ✎ ⊖
Last Name	↔	lastName ✎ ⊖
Email	↔	email ★ ✎ ⊖

Previous

Next

Choosing Synchronization

We'll choose the attributes we want to synchronize, and the direction we want to match the data.

We can sync IDHub data to the application, the application data to IDHub, or by the last updated record.

We'll need to select one unique attribute to act as a key, to reconcile the information in both systems.

< Add Application ✓ 1. Application details ✓ 2. Attributes ✓ 3. Entitlements

Add New Entitlement

Basic Details

Entitlement Display Name* Radaar Admin

Entitlement Name* Radaar Admin

Search Keywords

Description* Request this entitlement for admin permissions.

Access Details

Approval Workflow* Group Approval

Fulfillment Info* Manual Fulfiller Group

Certifiable

Risk Level* Low Medium High

Requestable

Entitlements (0)

No entitlements added

Add a new entitlement by filling details on the left.

Save as draft

Previous

Submit

Adding An Entitlement

We're adding an entitlement for admin account-level access.

We'll set the risk level to high, and make this requestable.

Radaar is now a live application in our catalog.

The screenshot shows the IDHub Search Catalog interface. The user 'Noah' is logged in. The search results for 'Radaar' are displayed, showing various applications like 7Geese, AWS, CCnB, Expensify, Feedly, G Suite, and GitHub. A 'Radaar Admin' section is also visible. The interface includes a sidebar with navigation options and a search bar at the top.

Noah Requests Access

He'll search for Radaar from the resource catalog, add it to his cart, and complete the Radaar form.

The screenshot shows the IDHub dashboard interface. On the left is a navigation sidebar with links for Dashboard, Tasks (1), Requests, Search Catalog, Saved & Shared List, and Notification (3). The main content area is titled 'Dashboard' and includes a 'Switch to Access View' button. Under the 'My Task' section, there are three task cards: 'Approval Task' with a count of 1, 'Certificate Task' with a count of 0, and 'Fulfillment Task' with a count of 0. Below these is a task card for 'Radaar' for Noah, with a '15 days left' timer and an 'Approve' button. To the right, a box states 'No assigned proxy found'. The 'Track Requests' section shows a progress bar for the 'Radaar' request, currently at 'Waiting for Manager Approval'. A user profile for Sarah Troy is visible on the left side of the dashboard.

Approving Noah's Request

Noah can track his request, and see that Sarah needs to approve it next.

At Sarah's desk, she can see the new task, and she approves the request.

The second approval is bypassed. Noah has access to Radaar.

The screenshot shows the 'Create Certification' interface. On the left, the 'Select Users' section includes a checkbox for 'Only include users with High risk roles and applications', a 'Select Users For Certifications' section with 'By name' and 'By query' buttons, and a 'Create Query To Select Users' section with three 'Select or type' dropdowns and an 'AND' button. A dropdown menu is open, listing attributes like 'Office Address State', 'Office Address Zip Code', 'Organization Name', 'Phone Number', 'Provisioned Date', and 'Status'. On the right, the 'Guidelines To Create A Condition' section provides instructions for building conditions using 'Attributes', 'Condition', and 'Value(s)' fields, with 'AND' and 'OR' buttons for logical operators.

Create A Certification Audit

Now we'll create a certification audit, which will validate the users who have access to Radaar.

We select "Resource" as the certification type, and add a description.

We won't require approval to run a new audit. Next, we set the workflow we want assigned to the Radaar certification.

We have the ability to audit users by any combination of conditions.

Select Users

Only include users with High risk roles and applications

Select Users For Certifications

By name

Create Query To Select Users

Select or type Select or type Select or type

AND

- Office Address State
- Office Address Zip Code
- Organization Name
- Phone Number
- Provisioned Date
- Status

Guidelines To Create A Condition

Step 1 A parameter consists of Attribute, condition and value(s).

Attributes Condition Value(s)

Step 2 Multiple parameters can be added with AND condition.

Attributes Condition Value(s)

Attributes Condition Value(s)

Step 3 Within one parameter, multiple parameters can be added with an OR condition.

Attributes Condition Value(s)

Attributes Condition Value(s)

Dynamic Certification By Query

We will allow any user with the Role “Access Manager”, to be the certifier.

We schedule the audit to run every month, on a set timely basis.

We can set rules, which would trigger an automatic certification, like a department or Role change.

We will allow the certification to be valid for two months.

IDHub Admin

Dashboard

Tasks **1**

Requests

Manage Catalog

Service Request

Certification

Custom Forms

Workflow

Email Templates

Collections

Admin Settings

Notification **31**

Jerome A. Smith

About IDHub

Report a Problem

Documentation

Get Support

Logout

powered by **sath**
ver: IDHub SaaS Release (21.2)

< Radaar

Certification Task ID 28192 0 Comments 5 Catalog Item(s) 1 day left

Radaar Application
This application is used to manage social media accounts.

Users need to be certified (5) 100% complete

Select all

	Sarah Troy	Certified	Certify	⋮
	Brain S. Mauck	Certified	Certify	⋮
	Noah Michael	Certified	Certify	⋮
	James S. Christensen	Certified	Certify	⋮
	Frank M. Jack	Certified	Certify	⋮

Comments

Write comment here

There are no comments.

Request Submitted Request ID ba615
on Oct 15, 2021
Reason For Submit
created through Access Review for Buffer Application

Waiting for Approval
Assigned To Access Manager Today

Waiting for Certification

Request Completed

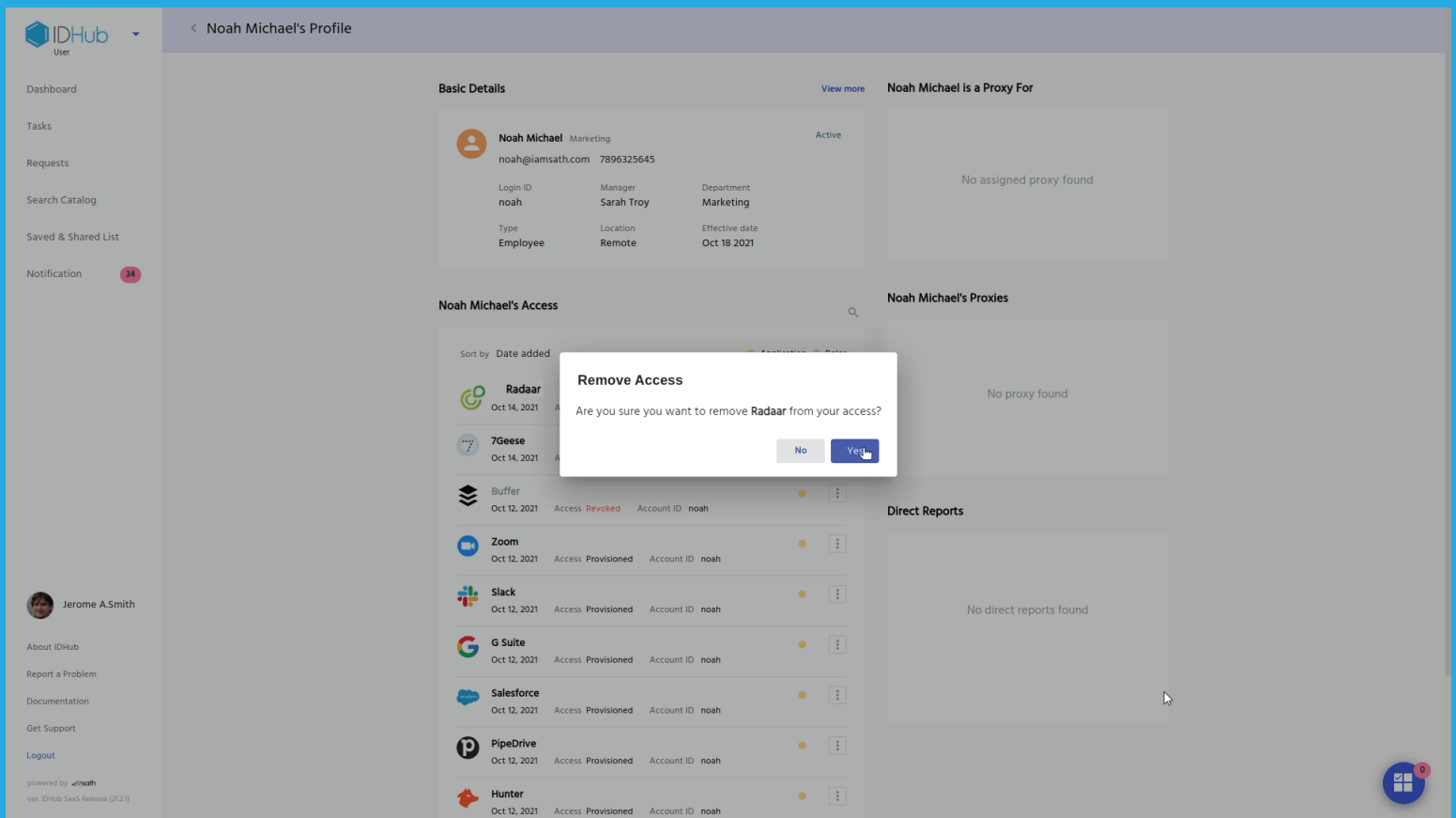
Complete

Run The Certification

Let's run this certification, and audit all users who have access to Radaar.

Within the certification task, we can certify all Radaar users, or certify them individually.

Let's revoke Frank's access.



Revoking User Access

Removing user access is simple.

IDHub Administrators can search for a specific user, find the resource to remove, and confirm the removal.

That's all there is to it.